The following activity flow is a synopsis of the work flow required to complete a provider qualification.

- Provider uploads the Annual UFR requirements to OSD.
- OSD receives the UFR requirement and prepares the document for the e-file system.
- PDM information is updated from the filed UFR.
- PPA accesses the OSD E-file system and downloads the Provider UFR.
- PPA accesses the PDM for the Provider Financial Assessment Measures (FAM).
- PPA performs the Provider Qualification after reviewing the UFR and the FAM.
- PPA decides if Provider Qualification is Unconditional or a CAP is required.
- If OK, the PPA sends an Unconditional Qualification Status Letter to the Provider.
- If CAP, PPA prepares the administrative section of the CAP as well as the identified deficiency section.
- The PPA then forwards the CAP to the Provider and requests that the Provider complete the CAP. (If a CAP includes Disallowed/Questioned costs or Surplus Revenue Retention Funds, a repayment or other agreement will be required from the Provider).
- The Provider prepares the CAP.
- The Provider forwards the CAP to the PPA for review and approval.
- If OK, the PPA returns the CAP to the Provider for Board review and their Authorized Representative signature.
- The signed CAP is returned to the PPA for review and the PPA's Authorized Representative signature.
- If the PPA requests revisions, the CAP is returned to the Provider to make changes to the CAP.
- Once the CAP is approved by the PPA, it is returned to the Provider for the Authorized Representative's signature.

- The Provider returns the CAP to the PPA for the Authorized Representative's signature.
- When the PPA authorized representative signs the CAP, the CAP is finalized.
- The PPA then forwards one copy to each of the following:
  - Provider
  - EOHHS POS Program Integrity Unit
  - OSD Audit Bureau
  - PPA Program Manager
- The original copy of the CAP is retained by the PPA's Provider Qualification Analyst.